

Children in Hospital Ireland Privacy Statement New GDPR Regulation changes and you.

We respect the trust you place in us when you share your information with us. So we are letting you know about improvements to how we use, store and share information we hold about you.

The changes are thanks to a new legislation from the European Union. Under the General Data Protection Regulation (GDPR), which came into effect on May 25th 2018, we will have more obligations and you will have more rights with your information.

You do not need to do anything differently we are just letting you know about the new regulations (GDPR).

There will be no change to how you can engage with us through our website **but you will have significantly strengthened rights.**

You have various rights under data protection law, subject to certain exemptions, in connection with our processing of your personal data:

- Right to access the data – you have the right to request a copy of the personal data that we hold about you, together with other information about our processing of that personal data.
- Right to rectification – you have the right to request that any inaccurate data that is held about you is corrected, or if we have incomplete information you may request that we update the information such that it is complete.
- Right to erasure – you have the right to request us to delete personal data that we hold about you. This is sometimes referred to as the right to be forgotten.
- Right to restriction of processing or to object to processing – you have the right to request that we no longer process your personal data for particular purposes, or to object to our processing of your personal data for particular purposes.
- Right to data portability – you have the right to request us to provide you, or a third part, with a copy of your personal data in a structured, commonly used machine readable format.

If you have any questions, please see link below

<https://www.dataprotection.ie/docs/GDPR> (<https://www.dataprotection.ie/docs/GDPR/1623.htm>)

Type of information we collect

The type of information we collect may include personal data which identifies you or can be used to identify or contact you. This includes name, postal or email address, telephone number and other contact information you provide on our online forms. Such information is only collected from you if you voluntarily submit it to us via our website.

If you make a donation or pay membership through our website you will be asked to provide your credit/debit card number, we do not receive these details, they are encrypted using Secure Sockets Layer (“SSL Software”) and are transmitted directly to our payment provider PayPal. If you set up a direct debit donation we will require your BIC and IBAN numbers.

How we use the information you provide

The information you provide will be used solely for the purpose for which you provided it.

We process personal data you provide to us for the following purposes:

- for processing your online donation;
- for registering your interest in and communicating with you about
 - o our services
 - o our campaigns and advocacy work
 - o our fundraising events and activities
 - o our volunteer opportunities
 - o our conferences and other Children in Hospital Ireland events and programmes
- for registering you as a member and communicating with you about your membership;
- for registering your subscription to a mailing list(s) and eNewsletter(s);
- for conducting research and analysis to monitor the performance of our campaigns, appeals, events and products.

Retention

Children in Hospital Ireland will retain your information for as long as you are a subscriber and you may unsubscribe at any time and your information will be deleted.

Disclosure of information to third parties

The information received from you may be disclosed to a third party (Salesforce, MailChimp, PayPal etc.), to allow us to process your donation and/or provide you with the service you have signed up for. (volunteering / general query / e-newsletters / reports / event invitations)

Security

Your personal data is held on a secure server hosted by our hosting service provider, SiteGround. The nature of the Internet is such that we cannot 100% guarantee or warrant the security of any information you transmit to us via the Internet to be secure. However, once we receive your personal data we take all reasonable technical and organisational measures to protect personal data from loss, misuse, alteration or destruction and to prevent any unauthorised or unlawful disclosure or processing.

The use of Cookies on our website

As you use our website technical details in connection with visits to our website are logged by our internet service provider for statistical purposes. No information is collected that could be used by us to identify website visitors. The technical details logged are confined to the following items:

- The IP address of the users webserver
- The top level domain name used (for example .ie, .com, .net, .biz)
- The previous website address from which the user reached us, including any search criteria used.
- Click screen data which shows the traffic of users around this website (for example pages accessed and documents downloaded).
- The type of web browser used by the website user.

Children in Hospital Ireland will make no attempt to identify individual visitors, or to associate any technical details listed above with any individual.

Right of access to and updating or deleting your personal data

If you have subscribed to one of our mailing lists or eNewsletters, **you can update your profile and preferences or unsubscribe at any time.** Click on the 'update preferences or unsubscribe' link at the foot of the email, this link appears on every eNewsletter we send out.

You may also inform us of any changes in your personal data and we will update your personal data accordingly. To find out what personal data we hold on you, to receive a copy of this data, or to have your personal data updated, amended, or deleted, please write to us by email at info@childreninhospital.ie or by post to

Children in Hospital Ireland,

Suite 113, 4-5 Burton Hall Road,

Sandyford, Dublin 18. This Privacy Statement will be the subject of change,

please check our website frequently to see recent changes.

